

EWS – Quality & Environmental Policy

Introduction

EWS is committed to maintaining a professional, reliable, and sustainable operation that reflects the company's core values and service-oriented approach. This policy aligns with the clean, modern, and high■standard presentation style of EWSDIRECT.COM.

Compliance with Laws and Regulations

EWS fully complies with all applicable legal, regulatory, and statutory requirements related to service quality and environmental protection, including continuous monitoring and full implementation of updates.

Integrated Management System

EWS operates an integrated management system in accordance with ISO 9001:2015 and ISO 14001:2015, ensuring professional, consistent, and continuously improving processes.

Climate Change Impact Assessment

EWS identifies and evaluates climate■related impacts on its operations, managing risks and opportunities associated with environmental changes.

Waste Reduction & Resource Optimization

The company reduces waste through recycling, material separation, and efficient resource usage to minimize environmental impact.

Awareness and Responsibility

EWS promotes awareness among employees, suppliers, and partners regarding sustainability, climate responsibility, and quality excellence.

Professional Work Processes

High■quality, controlled, and efficient work processes are implemented across all business activities, aiming for excellence and continuous improvement.

Customer Focus

EWS prioritizes customer requirements, adapts services to client needs, and ensures ongoing customer satisfaction.

Monitoring & Improvement

Product and service quality are continuously monitored, gaps are identified early, and corrective actions are implemented when necessary.

Management Review & Objectives

Periodic management reviews are conducted, annual objectives are defined, and system performance is evaluated for continuous improvement.

Resource Allocation & Professional Development

EWS provides all required resources for effective system operation and invests in continuous professional development to support a quality■ and environment■oriented culture.

Commitment to Improvement

The company remains committed to updating processes, improving operational efficiency, reducing environmental impact, and enhancing overall quality.

Signed:
CEO, EWS _____

Date: 1/12/2025